

 Since 2019, the Older People's Commissioner (OPC) has been working with and supporting local authorities to develop as age friendly communities and to apply for membership of the WHO Global Network of Age Friendly Cities and Communities.

• For Ceredigion this work began in the Autumn of 2022.

# What is an Age-Friendly Community?

In an age-friendly community we feel valued, included, respected and can:

- Get out and about
- Do things that we want to do
- Lead healthy and active lives
- Access information
- Make our voices heard



The World Health Organisation (WHO) describes age-friendly communities as being places in which older people, communities, policies, services, settings and structures work together in partnership to support and enable us all to age well.

They identify eight essential features of age-friendly communities, known as the **'eight domains'**.

- Outdoor Spaces & Buildings
- Transport
- Housing
- Social Participation
- Respect & Social Isolation
- Civic Participation & Employment
- Communication & Information
- Community Support & Health Services



### The story so far

- Autumn 2022 an Ageing Well Officer was appointed.
- October 2022 in conjunction with Centre for Ageing and Dementia Research we began engagement sessions at local supermarkets and with local groups to ask 3 questions -

- What's good about growing older in Ceredigion?
- What's not so good about growing older in Ceredigion?
- What could be better about growing older in Ceredigion?

The feedback from those engagements was then categorized against the 8 domains and formed the baseline of our selfassessment. "More information should be sent out to older people similar to the cost-ofliving leaflet which was very informative."

"I had to visit the Minor Injuries Department here. A fantastic experience. Everybody, from reception to the medical staff were excellent. Nothing was too much trouble."

"Streets around Cardigan are good for mobility scooters."

"I love where I live. We moved here because it was a family home and by the sea. I'm a cold sea swimmer and I'm looking forward to getting back out there, people are friendly."

"Parking is difficult in towns."

*"Increase public toilets – women, men, neutral."* 

In October 2023, we celebrated International Older Persons Day.

#### (and selected the logo!)



INTERNATIONAL DAY OF OLDER PERSONS

Every year, people from across the world come together to mark International Day of Older Persons to raise awareness of opportunities and challenges faced by ageing populations, and to mobilise the wider community to address difficulties faced by older people.

To celebrate this year, the Carers and Community Support Team and the Ceredigion Actif Team put on a large event at Lampeter's newly refurbished Wellbeing Centre. There were over 40 organisations in attendance, with information stands and activities held throughout the day.

County Councillor and Older People's Champion, Alun Williams, delivered a rousing speech about what an Age Friendly Ceredigion means and how the council has been gathering feedback from residents to help plan for the future of a county that has an increasingly ageing population.

#### Here is an excerpt of Alun's speech:

Williams

Ceredigion has a higher proportion of older people than average across Wales. 26% of our population are over 65.

By 2040 the figure for Ceredigion is projected to be 33% - so that will then be one in three of the population.

That could present a challenge, because all societies need a balanced population of young and old in order to function well.

But it also means that, according to Age Cymru, "It's never been more important to reposition older people as important players within our society. We need to celebrate ageing as a positive transition while keeping our older citizens involved in civic and community life."

We mustn't let people use the usual stereotypes about older people because there are of course big differences between the different generations.

Modern 80-year-olds were teenagers at start of the 60s, the decade that's regarded as the start of the modern era.

They were very different from the previous generation of young people and now they're very different from the previous generation of older people.

We're finding that this generation are living longer, and in general more healthily, and

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now want to remain in their own homes and live as independently as possible for as long as possible.

So, it's important that governments, councils and organisations now tailor their services and their plans to fit that aspiration.

This includes everything from the services that we provide, to the design of our houses, our streets and our transport systems.



It's really interesting to see the research that shows why people in certain parts of the world tend to live longer and more healthily - countries like Japan, Sardinia and the Greek Islands. That research shows the importance of staving physically active, being socially engaged and eating healthily. And of course, there's no better place to do all of those things than Ceredigion!

Now the World Health Organisation have a campaign to create what are called 'Age-Friendly Communities'. It's been taken up by the Welsh Government and now increasingly by local councils. And Ceredigion is one of those.

As part of that, work began in September 2022 engaging with older people across the county to find out their views and aspirations. Our team went to events, and even stood outside supermarkets, asking older people three auestions:

· What's good about being in Ceredigion? What's not so good? · What could be done to improve things?

We are using the answers we received to put together the first draft of our plan for an 'Age Friendly Ceredialon'.

#### Be heard

Why not take part in the council's engagements and consultations. We want to hear what you think and about what matters to you. Having a voice on the issues and projects in Ceredigion is the best way for the council to effect meaningful change and secure the future of an Age Friendly Ceredigion.

What is an Age Friendly

Organisation, an Age-Friendly Community

is a place that's welcoming and supportive

for people of all ages, with a special focus

on older people. These communities make

sure that everything, from pavements to services, is easy for everyone to use. They

socialise, and get around town with ease.

help older people enjoy a good quality of life and stay connected to their

communities by making everything more

If you would like to get involved

and provide feedback on how

you feel about ageing in

Ceredigion, you can contact

Ageing Well

Development Officer.

Paul Lewis:

connecting@ceredigion.gov.uk

01545 574200

accessible and convenient.

In short, Age-Friendly Communities aim to

encourage older adults to stay active.

Community? According to the World Health

You will find a list of all open consultations on the council's

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www.ceredigion.gov.uk/your-council/consultations



In December 2023, we joined the Age Friendly Community of Practice, set up by the OPC for all Local Authorities in Wales to share best practice, innovate and collaborate.

### SICRHAU CYMUNEDAU SY'N YSTYRIOL O OEDRAN

Gwneud Cymru yn Genedl o Gymunedau sy'n Gyfeillgar i Oed

### AGE-FRIENDLY COMMUNITIES IN PRACTICE

Making Wales a nation of age-friendly communities

Using the details of organisations that supported us with IOPD 2023 we set about pulling together an Age Friendly Ceredigion Directory for distribution around the county in April / May of 2024.

Age Friendly Ceredigion Directory	Introduction Welcome to the Age Friendly Ceredigion Directory. This booklet provides a directory of useful services and general information for Ceredigion residents.
Ceredigion Ra Billion	Contents Transport
	Communication and Information
Older People's Commissioner for Wales.	2

" Thought the booklet was a brilliant idea lots of useful information." *" Excellent booklet, does its job. "* 

"You very kindly dropped off 25 copies of the 'Age friendly Ceredigion directory' a couple of weeks ago, as anticipated with a mainly elderly population they have gone down exceedingly well and we do not have any left." While waiting for the Age Friendly Directory to be published, January- April 2024 we carried out a Walkability Audit of Ceredigion

(29 Towns and villages around Ceredigion)

and recently we completed an audit of Accessibility to Public Buildings from June - August 2024, which we developed ourselves and will share with the Community of Practice once evaluated. Using the Irish Walkability Tool (recommended by the OPC), we assessed the following:

### • Footpaths

- Facilities
- Crossing the road
- Road user behaviour
- Safety
- Look and feel
- Outside the school gates

In December 2023 we recruited a Community Group Facilitator

- To support AW Officer and AW lead with the AFC initiative
- Co-produce support and information with CAVO for Community Groups
- Develop a training and support suite for Community Groups
- Advise and collaborate with Community Connectors in supporting Community Groups

# But how could it work?

What would it be like?

A community-led network of Citizen Representatives and Community Groups, supported by ;

- The Carers and Community Support Team
- Age Cymru Dyfed
- The Older People's Commissioner
- Ceredigion Association of Voluntary Organisations

With key stakeholders at hand to support on specific issues.

## Intergenerational

### Inclusive

## Cross border

# Through age

## Timeline 24 / 25

#### May - September 2024

- Arrange launch event, engage with citizen representatives & group leaders, develop workbook, meet with stakeholders, develop AFC Flyer.

### June - September 2024

- Develop version 2 of the Directory.

### June 2024

- Initial meeting 25.6.24, Penmorfa, Aberaeron. Set up website tile on CCC website page.

#### August 2024

- Follow up meeting - 29.8.24, Penmorfa, Aberaeron and via Teams. Submit application to WHO

### September 2024

- Launch event - 30.09.24, Council Chambers, Penmorfa, Aberaeron.

### November 2024

- newsletter, methods of communication, work with community leaders to develop Age Friendly Communities. Develop Age Friendly Plan. Weekly feedback meeting with Team Manager & Corporate Manager. Ceredigion wide AFC Forum.