

CYNGOR SIR CEREDIGION COUNTY COUNCIL

Report to: Council

Date of meeting: 23 January 2025

Title: Digital Strategy Post consultation

Purpose of the report:

To review the digital strategy consultation and amendments before submission to council for adoption

For: Decision

Cabinet Portfolio and Cabinet Member:

Councillor Catrin M S Davies, Cabinet Member for Culture, Leisure and Customer Services

Background

Between 6th of May and 9th of July 2024, Ceredigion County Council consulted with residents and stake holders on the draft Digital Strategy.

29 responses were received, and these have been reviewed, and many have been worked into the final version of the strategy.

A consultation response document outlines the key findings, and a revised and improved strategy document has been created.

Current Situation

The strategy was considered by the Corporate Resources Overview and Scrutiny Committee at its meeting held on 6 January 2025 and recommended for approval by Council.

Wellbeing of Future Generations:

Has an Integrated Impact Assessment been completed? If, not, please state why.
Yes

Summary of Integrated Impact Assessment:

Long term:

The strategy is designed over six years with three, two yearly plans and review cycles.

Collaboration:

The strategy calls for digital champions from every service and collaboration between partners and agencies.

Involvement:

The strategy calls for citizen engagement in service design with feedback processes built into all new services. This engagement should ensure a wide range of voices are heard in all service design to improve services for all.

Prevention:

Better services will reduce burden on all and free up resources for other work.

Integration:

The strategy outlines linkages with partner agencies such as supporting a socially prescribed model and health and care records. Many more examples to support cross organisation and internal service integration to deliver joined up services.

Recommendation(s):

That Council approves the strategy

Reasons for decision:

In order to be able to deliver sustainable, long-term digital development across all services.

Overview and Scrutiny:

The strategy was considered by Corporate Resources Overview and Scrutiny Committee at its meeting held on 6 January 2025.

Policy Framework:

N/A

Corporate Well-being Objectives:

- Boosting the Economy, Supporting Businesses and Enabling Employment
- Creating Caring and Healthy Communities
- Providing the Best Start in Life and Enabling Learning at All Ages
- Creating Sustainable, Green and Well-connect Communities.

Finance and Procurement implications:

Ringfenced reserve in place with expectations for improved efficiencies to offset longer term costs.

Legal Implications:

None

Staffing implications:

To be met with current staffing resources

Property / asset implications:

None

Risk(s):

Failure to deliver efficiencies, improve service delivery and develop effective cyber resilience.

Statutory Powers:

N/A

Background Papers:

None

Appendices:

- Ceredigion County Council Digital Strategy
- Integrated Impact Assessment
- Digital Strategy Consultation Feedback Report

Corporate Lead Officer:

Alan Morris, Corporate Lead Officer Customer Contact, ICT and Digital

Reporting Officer:

Alan Morris

Date:

07/01/2025