



**LICENSING ACT 2003
PREMISES LICENCE**

Cyngor Sir **Ceredigion** County Council

Premises licence number

PRM 0235

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description OCEAN HEIGHTS LEISURE PARK, MAEN-Y-GROES,	
Post town NEW QUAY	Post code SA45 9RL
Telephone number 01545 560 309	

Where the licence is time limited the dates LICENCE NOT TIME LIMITED

Licensable activities authorised by the licence REGULATED ENTERTAINMENT: PLAYS FILMS INDOOR SPORTING EVENTS BOXING OR WRESTLING ENTERTAINMENT LIVE MUSIC RECORDED MUSIC PERFORMANCES OF DANCE ANYTHING SIMILAR TO LIVE OR RECORDED MUSIC OR PERFORMANCES OF DANCE FACILITIES FOR ENTERTAINMENT: MAKING MUSIC DANCING ANTHING SIMILAR TO MAKING MUSIC OR DANCING PROVISION OF LATE NIGHT REFRESHMENT SALE BY RETAIL OF ALCOHOL
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Appendix A

For sale of alcohol and late night refreshments only

Major sporting events which take place in parts of the world outside GMT/BST. To provide refreshment 30 minutes prior to event and to conclude 30 minutes following the event. For example:

Rugby World Cup - All home nation team games and all knock out games.
Football World Cup – All home nation team games and all knock out games.
European Football Cup – All home nation team games and all knock out games.
Boxing – World title fights.
Cricket – The Ashes

The opening hours of the premises

SUN – THUR 1000 – 0130 HRS

FRI – SAT 1000 – 0230 HRS

NON STANDARD TIMINGS

PLEASE SEE APPENDIX A

**Where the licence authorises supplies of alcohol whether these are on and/
or off supplies**

ON AND OFF SALES

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**VALE HOLIDAY PARKS LTD
CLARACH BAY HOLIDAY VILLAGE
CLARACH
ABERYSTWYTH
CEREDIGION
SY23 3DT**

TEL: 01970 828237

info@valeholidayparks.com

**Registered number of holder, for example company number, charity number (where applicable)
3876480**

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

CAROLE BOSWELL

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

CER 0665

CEREDIGION COUNTY COUNCIL

Annex 1 - Mandatory conditions

Mandatory conditions where licence authorises supply of alcohol

- (1) No supply of alcohol may be made under the premises licence—
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory condition where the premises licence includes a Condition that at specified times one or more individuals must be at the premises to carry out a security activity:

- (1) Each such individual must be licensed by the Security Industry Authority.
- (2) But nothing in (1) above requires such a condition to be imposed—
 - (a) in respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c. 12) (premises with premises licences authorising plays or films), or
 - (b) in respect of premises in relation to—
 - (i) any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or
 - (ii) any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).
- (3) For the purposes of this section—
 - (a) “security activity” means an activity to which paragraph 2(1)(a) of that Schedule applies, and
 - (b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Annex 2 - Conditions consistent with the operating Schedule

Promotion of licensing objectives

a) General – all four licensing objectives

All of our customers are given a copy of our park rules which stipulate the behaviour standards expected when in the club. Please see appendix B for further information

b) The prevention of crime and disorder

CCTV will be installed to Dyfed Powys Police standards within the next 28 days. Residents on park who use the club are given copies of our terms and conditions. (Please see appendix B)

c) Public safety

A full risk assessment of the premises was carried out when we acquired ownership of the club. This document is approx 100 pages and is available for inspection by the authorities at Ocean Heights reception between the hours of 1000 – 1600 Monday to Fridays. We have also carried out a fire risk assessment (found in the application and available on the premises). The company has public liability insurance and safety signs are displayed on the premises where appropriate. All drinks taken outside for consumption are placed in plastic containers. CCTV will be installed to Dyfed Powys Police standards within the next 28 days.

d) The prevention of public nuisance

All licensable activities that take place outside will terminate before 10pm. We will monitor the behaviour of people smoking outside the premises. Guests will be asked to ensure that when returning to their caravans from the club, they do so in a quiet and reasonable manner. CCTV will be installed to Dyfed Powys Police standards within the next 28 days. A last entrance time of 11pm will be introduced.

e) The protection of children from harm

If parents/guardians bring their children into premises, they must take full responsibility for the behaviour of their children whilst on the premises and must abide by the conditions set by the Company (please see appendix B). There are signs displayed on the premises that state children must be supervised at all times. Staff are required to ask young people (who appear to be under the age of 21 years), for proof of age/identification. In cases of doubt as to a person's age, our employees will seek photographic proof of age i.e. a Prove It card, new style driving licence, current passport, Validate

UK card or a Citizen Card. If proof of age cannot be provided then the person(s) will not be served any intoxicating liquor. CCTV will be installed to Dyfed Powys Police standards within the next 28 days

**Annex 3 - Conditions attached after a hearing by the licensing authority/
Mediation meeting**

Mediation meeting 25/10/07

Matters agreed

- i. All doors and windows will be closed during regulated entertainment, except in exceptional weather, if air conditioning fails.**
- ii. Staff outside of premises to check for any noise escape. If necessary volumes will be reduced.**
- iii. Entertainers will receive advice from duty manager and will be instructed not to exceed acceptable noise levels.**
- iv. A small designated smoking area will be situated on the raised area to the right of the main entrance as you look at. Signs will be placed to advise smokers to be quiet when smoking.**



Ocean Heights Leisure Park, Maen-y-Groes,
New Quay, Ceredigion SA45 9RL
Tel: 01545 560309
Fax: 01545 561277
www.horizonsholidays.co.uk
enquiries@oceanheights.co.uk

Area in which all licensable
activities take place outdoors.



Appendix B



Appendix B

Annexe 1

VALE HOLIDAY PARKS RULES

This document must be signed and returned and the person signing the form shall be responsible for observance by their party of the following terms & conditions.

GENERAL

1. All invoices relating to your account must be paid on time.
2. All caravans must be insured on a New for Old basis via the park operated scheme. Market Value Insurance (indemnity) is not permitted.
3. Vehicles must be driven slowly and cautiously.

OCCUPANCY OF CARAVAN

1. You may only use the caravan as a holiday accommodation and not as your only or main residence.
2. You are not permitted to have any mail forwarded to the park address or use the park's address as your main or only address.

PROBLEMS & QUERIES

If you have any problems or queries that you feel need addressing, please feel free to come and see one of our representatives at any time. We pride ourselves on our approachability, and by discussing matters on a one to one basis we will deal with your queries with the utmost confidentiality and with the best chance of a successful outcome.

CARAVAN & CARAVAN EQUIPMENT

1. Your caravan must be kept in a good state of repair.
2. All caravans must be fitted with a smoke detector, fire extinguisher and fire blankets and these must be kept serviced and in good working order.
3. Any heating or cooking appliances used in the Holiday Home must comply with the appropriate British Standards in relation to construction, installation and ventilation.
4. Any fixed ventilation in your caravan must not be obstructed, blocked over or replaced by closeable (hit and miss) type vents.
5. Your caravan may not be used to accommodate any number of persons in excess of the number of berths contained within the Holiday Home.
6. A spare set of keys must be left at the office for your Holiday Home. This is for emergency purposes and no charge is made. (Owners are only charged for key handling where Park Reception handles the keys for owners who sub-let Holiday Homes.)
7. Hosepipes are not allowed (except for use in an emergency).
8. In the interests of security, valuable items such as stereos and bicycles must not be left on view whilst caravans are not in use.
9. Personal belongings are not allowed to be stored underneath caravans. Storage boxes are available to purchase through the park.
10. Windbreakers must be taken down when your caravan is not in use.
11. Clothes/washing lines are not allowed.
12. Tents are not allowed to be placed outside of your caravan.

SELLING YOUR CARAVAN

1. Please consult your licence agreement relating the event of selling your caravan.
2. In the event of your leaving the park, all holiday home disconnections must be carried out by a representative of Vale Holiday Parks. Please note there will be a nominal charge for this service.

LITTER

1. All litter **MUST** be placed inside of the bin and not left around it.
2. Try and compress items such as cardboard boxes so that they take up less room.
3. Where provided, please use the recycling bins.
4. If you find that a bin is overflowing, please report it to the park managers.
5. Please do not let younger children take litter to the bins.

CARAVAN DECKING, PATIOS AND EXTERIOR DEVELOPMENTS

The demand for caravan decking and exterior pitch development has increased considerably. Unfortunately, we have encountered numerous problems throughout our parks where owners have failed to meet the high standards that we require when undertaking this type of work. Vale Holiday Parks has a department that specialises in building custom-made caravan decking and exterior pitch developments.

1. DEVELOPMENTS TO CARAVAN & TOURING PITCHES ARE ONLY PERMITTED IF THE WORK IS CARRIED OUT BY VALE HOLIDAY PARKS. This includes: decking, patios, all types of masonry work, fences, slabs, storage boxes, TV antennas and any other type of work that will alter the appearance of your caravan, its pitch or surrounding area.

SWIMMING POOL

1. Children under the age of 15 years must be accompanied by a responsible adult who can swim when in the pool area.
2. No running, pushing, dunking or horseplay.
3. All glass objects are prohibited on the pool deck.
4. No prolonged underwater swimming.
5. Enter and exit the pool area through the gate only.
6. Keep gate closed.
7. Management reserves the right to deny use of the pool to anyone at any time.
8. No animals/pets allowed in the pool area.
9. All persons using the pool do so at their own risk - the owners and management are not responsible for accidents or injuries.
10. No flotation devices allowed.
11. No roller blades or skateboards allowed in the pool area.
12. Smoking, drinking and eating are prohibited in the pool area.
13. Please remember there is no Life Guard on duty.

BBQS, PARTIES & SOCIAL GATHERINGS

1. In keeping with the general quiet nature of the park, we will not allow large gatherings of guests to partake in any social event e.g. barbecue or party unless it has been organised by the park or permission has been granted by the park owners.
2. After 9pm we ask that noise is kept to a reasonable level.

CLUBS & BARS

1. The Club is for the exclusive use of park guests only (unless otherwise invited by the management).
2. Children are not permitted in the club unless they are accompanied by an adult.
3. Admittance to the club is strictly prohibited after 10:30pm.
4. During Cabaret/Show performances we ask that you give the artiste the very best of order and keep all children seated at their tables and NOT in front of the stage area where the performance is taking place.

5. Children are not allowed to play Cash Bingo.
6. The management reserve the right to refuse entry to the club.
7. Smart dress only.

DRUNKEN/RUDE BEHAVIOUR

1. Please remember that we are a family run park, for family people. Therefore, drunken/rude behaviour will NOT be tolerated in the Club or on any other area of the park. Swearing and the use of bad language is totally unacceptable.

GUESTS WITH CHILDREN

1. Parents/guardians are responsible for the behaviour of their children.
2. We request the parents of children who ride bikes that they ensure are ridden in a courteous and responsible manner.
3. Electrical or motorised bikes, go-karts or ATVs are not permitted on the park.
4. Please ensure bicycles aren't ever left unattended at the roadside.

THE LAKE AT WOODLAND VALE & STREAM AT GRONDRE

1. Please do not let children play or wander unsupervised around the lake or stream.
2. All types of recreation on the lake or stream, except fishing, are strictly prohibited.
3. Children must be accompanied by a responsible adult whilst fishing.

GAS BOTTLES

1. All gas bottles must be purchased through the park and paid for before delivery.
2. There is a maximum limit of 2 gas bottles per caravan.

GUESTS WITH DOGS

1. Dogs and pets are not allowed at any time unless by prior arrangement with the management. Dogs must be kept on a lead at ALL times, are not allowed in any buildings and owners are responsible for their behaviour. Dogs must not be left in caravans unattended. Should a dog be a nuisance at any time, the park owners reserve the right to have it removed immediately. We ask owners to exercise their dogs off the park whenever possible and away from play areas. However, 'accidents' do happen and we ask the owners to do the reasonable thing and clear the mess themselves.

SMOKING

Smoking is not allowed in any building within Vale Holiday Parks. There are designated smoking areas throughout the parks for smokers. This rule must be adhered to, as smoking within a confined area could result in a fine.

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WINTER STORAGE

1. Serviced caravans should be drained down during the closed season.
2. All windows, skylights and doors should be locked securely. (Insurance companies recommend that the curtains are left open and windows are not covered over when Holiday Homes are left for winter storage and that any valuable items are removed from the Holiday Home or put out of sight.)
3. The park offers a Winter Drain Down Service. Please ask at reception for more details.

FIRE SAFETY IN CARAVANS

It is important if you sub let your caravan that you ensure that all the necessary safety requirements are followed, these include precautions such as:

1. Ensure that your electrical installation and appliances are checked annually by a qualified person and a certificate is issued.
2. Avoid the use of electrical extension leads or "multi-point" adaptors.
3. Ensure that your gas installation is checked annually by a Corgi Registered contractor and a certificate is issued.
4. Do not use portable heaters of any type.
5. Make sure that smoke/heat detectors are operating correctly, and are checked regularly.
6. Make sure that you have fire extinguishers/fire blankets and that they are regularly checked and conveniently positioned.
7. Make sure that no combustible/flammable items are stored either under or near to the caravan, particular care should be taken with items such as petrol containers or paint.
8. Arrange furniture so that doorways are kept clear of obstructions.
9. Please inform users that children should not be left alone in the caravan.
10. Provide torches for use in case of a power cut.
11. Make sure that anyone using the caravan knows what to do in case of a fire; how to raise the alarm, where to assemble etc.

THE COUNTRYSIDE CODE

Grondre is a park in a woodland setting and as such will have uneven terrain, farm animals in fields and other potential hazards, whilst the features enhance the enjoyment of the area, careless behaviour could result in injury. Follow the countryside code at all times.

I have fully read and understand the above rules and conditions and agree to them. I also understand that failure to comply with the above could result in my caravan being removed from the park.

Print Name: _____

Signature: _____

Caravan Number: _____

Date: _____

Head Office:

Vale Holiday Parks, Clarach Bay Holiday Village, near Aberystwyth, Ceredigion, SY23 3DT

Tel: 01970 828237

Fax: 01970 822008

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