



The Food Hygiene Rating (Wales)
Regulations 2013, Section 11

Right to reply Form

Notes for businesses

- As the food business operator of the establishment you have a 'right to reply', under Section 11 of the Food Hygiene Rating (Wales) Act 2013, in respect of the food hygiene rating given following the inspection of your establishment. You may exercise this right at any time while the rating is valid.
- As the food business operator of the establishment you have a right to reply under the above legislation in respect of the rating given following your inspection.
- The purpose is to enable you to give an explanation of subsequent actions that have been taken to make the required improvements as detailed in the inspection letter, or to explain mitigation for the circumstances at the time of the inspection. It is not for making complaints or for criticizing the scheme or inspecting officer.
- If you wish to use this Right to Reply, it will be displayed on the website with your score. Please use the form below and return it to the address at the bottom of the page.
- Your comments will be reviewed by the inspecting officer and may be edited before being published on the website in order to remove offensive or defamatory remarks.
- The website will state that the accuracy of your comments has not been verified by our officers.

Food business operator	<input type="text"/>		
Business name	<input type="text"/>		
Business addresses	<input type="text"/>		
Date of inspection	<input type="text"/>	Food hygiene rating given	<input type="text"/>

I agree with the inspection results but have since carried out the following improvements (tick all that apply):

- The establishment has been thoroughly cleaned.
- The establishment has been or will shortly be fully renovated.
- A new management system has been implemented.
- There is now a new manager and/or new staff.

- The staff have been trained/re-trained/given instruction/are under revised supervisory arrangements.
- Other – please expand below and use only the space provided

- The conditions found at the time of the inspection were not typical of the normal conditions maintained at the establishment and arose because (Please explain below and use only the space provided. You can also state any other improvements made):

Signed			
Name in capitals			
Position		Date	

If you wish to view your website entry visit: www.food.gov.uk/ratings

Once completed, please return this form to:

Lead Officer for Food Safety
Lifestyle Services
Food Safety Section
Neuadd Cyngor Ceredigion
Penmorfa
Aberaeron
SA46 0PA

Or Email to: envhealth@ceredigion.gov.uk