

Performance Measures for 2023/24



Boosting the Economy, Supporting Businesses and Enabling Employment

Business Plan Measures	Target
Percentage of council tax collected	97.5%
Percentage of council invoices paid within 30 days	95.0%
Number of new businesses supported	33
Number of businesses supported	75
Number of new jobs created	50
£000s of external capital funding attracted	£2,500k
Percentage of planning applications dealt within time targets	90%
Percentage of planning applications dealt within 8 weeks	41.25%
Number of £400 Energy Bill Support Scheme applicants paid	1,159
Value of £400 Energy Bill Support Scheme applicants paid	£463,600
Number of £200 Alternative Fuel Payments applicants paid	535
Value of £200 Alternative Fuel Payments applicants paid	£107,000
Number of people engaging with the Employment and Training Service	110
Number of economic development projects supported	25
£000s of capital invested in economic development projects	£2,000k
£000s of additional revenue generated from assets	£50k



Creating Caring and Healthy Communities

Business Plan Measures	Target
Number of high-risk food establishments subject to a food hygiene inspection	31
Number of children who can access respite opportunities	20
Number of participants engaging in physical activity programmes supported / delivered by the Well-being Centre service (Includes Leisure)	80,000
Number of children living within their family if they cannot remain with parents	30
Number of warm hubs and foodbanks in Ceredigion	20
Number of Health Protection incidents responded to	4
Number of cases transferring to the Mental Well-being Service	350
Number of care leavers in employment, training or education	2
Number of families supported by the family group meetings service	80
Number of people attending health intervention programmes sessions	100
Number of people supported by the Carers and Community Support Service	2,800
Number of referrals and requests for community health and well-being support	100
Number of individuals provided with information and advice regarding the Telecare service	50
Number of respite breaks provided for adult carers	TBC



Providing the Best Start in Life and Enabling Learning at All Ages

Business Plan Measures	Target
Number of loans by the Library Service (physical and e-resource)	240,000
Number of learners engaging with the Vocational Learning and Skills Service	750

Number of children and young people receiving support due to their behavioural, social, emotional and mental wellbeing needs	300
Percentage of Unaccompanied Asylum Seeking Children receiving care from the Council	100%
Percentage of school inspections where no follow-up is required	100%
Number of cultural opportunities offered by schools	50
Percentage of schools that have adopted the Deprivation and Equity Strategy	100%
Percentage of the school's maintenance grant spent	100%
Percentage of re-referrals into children's safeguarding	32.5%
Number of registered foster carers / placements	TBC
Number of people entering employment, education or training as a result of Council support	5



Creating Sustainable, Green and Well-connected Communities

Business Plan Measures	Target
Kilowatt hours of renewable energy generated by council assets	555,000KwH
Public access computer sessions used by the public across all libraries	6,000
Percentage of municipal waste reused, recycled and composted or treated biologically in another way	64%
Percentage of Category 1 Highway Defects reported, that are repaired or made safe by the end of the next working day	95%
Percentage of waste collection routes collected on the scheduled DAY of collection	90%
Percentage of waste collection routes collected on the scheduled WEEK of collection	95%
Average number of days taken to clear fly-tipping incidents	5
Percentage of A roads in poor condition	4%
Percentage of B roads in poor condition	4%
Percentage of C roads in poor condition	12%
Number of contracts that include Carbon reduction measures, Community Benefit measures or the opportunity for developing social enterprises	4



Corporate Measures

Business Plan Measures	Target
Percentage of Freedom of Information and Environmental Information Regulations requests responded to within statutory timescales	80%
Number of viewers of Council meetings	66.25
Number of people receiving the Corporate Newsletter	1,250