Digital Communities Wales

Age-Friendly Ceredigion
September 30th 2024

Mike O'Hara

Digital Inclusion Advisor
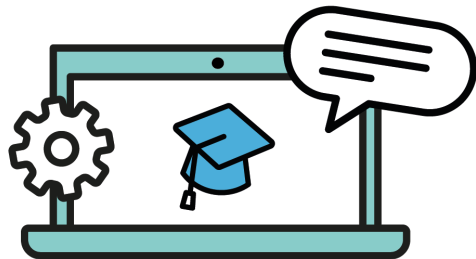
What does Digital Inclusion mean to you?

Access

Digital skills and confidence

Motivation

Helping people

Cymunedau **Digidol Cymru** | **Digital Communities Wales**
Hyder Digidol, Iechyd a Lles | Digital Confidence, Health and Well-being

Darparwyd gan
Delivered by

cwmpas

Rhaglen **Llywodraeth Cymru Welsh Government** Programme

Digital Communities Wales-
The Current Digital Inclusion Picture

- 7% of the population of Wales not online.

- 22% of Internet users lack essential digital skills, this increases to 59% for people over 75.

- Older people, people with disabilities and limiting long term illness are less likely to be online.

Digital Communities Wales is a national programme with a cascade approach to consistent delivery of support across Wales

National Survey for Wales 2021-2022.

Revised DCW delivery plan from April 1st 2024

April 1st 2024 – 30th June 2025: Programme Aim

Embed and mainstream digital inclusion within identified thematic areas ensuring ownership of digital inclusion by existing stakeholders and organisations.

Crosscutting activities

- Encouraging organisations and people to engage, promote and raise awareness for 'Help Someone you know to get online' map.

- Continued promotion of the National Digital Inclusion Network including data and device bank (GTF).

- Device loans for projects with greatest impact relating to the thematic groups

Our Thematic Areas

Health
Citizens: Digitally included and empowered citizens
Workforce: A workforce who are confident in using digital technology to enable efficient, safe and quality care

Social Housing
Digitally confident workforce who are able to support tenants

Older people
An older population who are confident in accessing information and public services online

Ethnic minority communities
Provide diverse communities with the capabilities, opportunities and motivations to engage fully from online services and digital technology

Gypsy, Roma and Traveller communities
Provide communities with the capabilities, opportunities and motivations to engage fully from online services and digital technology

Social Care
A workforce who are confident in using digital technology to enable efficient, safe and quality care

GOOD PRACTICE GUIDE TO
DIGITAL FOR CARE HOMES

DIGITAL COMMUNITIES WALES:
DIGITAL CONFIDENCE, HEALTH AND
WELL-BEING

August 2021

- Digital Champions and inspiring others

- Online Safety

- Accessibility

- Reminiscence and digital tools for people living with dementia

- Smart devices for independent living

Non-thematic areas of focus

Digital Inclusion Alliance Wales (DIAW)

- By September 2024, identify a collectively owned plan for an appropriate structure and funding model to allow DIAW to be self-sustaining and independent, with clear ownership of the Alliance by the Steering Group.

Communities for Work + (CfW+)

- Continue to work with CfW+ on CfW+ and ReACT loan schemes until March 2025.

Cymunedau **Digidol Cymru** Hyder Digidol, Iechyd a Lles | **Digital Communities Wales** Digital Confidence, Health and Well-being

Darparwyd gan
Delivered by
cwmpas

Rhaglen
Llywodraeth Cymru
Welsh Government
Programme
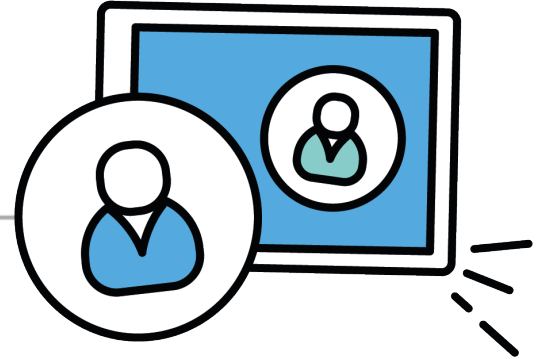
What next? Training and ongoing support from us

Digital champions training session that explores the practicalities of helping others.

We have a training offer of sessions that are just for Social Care.

On-hand advice and support whenever it's needed.

Mainstreaming and considering your next steps

- Sign up to the Digital Inclusion charter
- Become accredited: https://www.digitalcommunities.gov.wales/digital-inclusion-charter-accreditation/
- Consider becoming a member of the National Digital Inclusion Network.
- Encourage and provide opportunity for staff to become Digital champions
- Consider sustainable routes for Digital Inclusion and the future.

Free digital skills sessions

At Digital Communities Wales we've been working hard to develop online digital inclusion training courses, including webinars and digital drop-in sessions that might be vital to you and your service users going forward.

Contact us for support ›
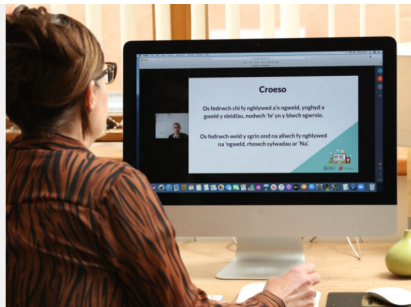
Please find below details of the online sessions delivered in Welsh and English that we've got coming up, along with the links to register your place.

We've tried to make the sign up process as simple as possible but if you are having any problems registering, please contact **DCWtraining@cwmpas.coop**

September

NHS Wales App: Helping People to Get Online – 18 September 2024 | 14:00-15:30

This session will be delivered in English. If you would like to access the session with a Welsh interpreter, please select yes on the registration form and we will make every effort to provide one.

A training session for members of staff and volunteers to support people to engage with the NHS Wales app.

/wales/contact-us
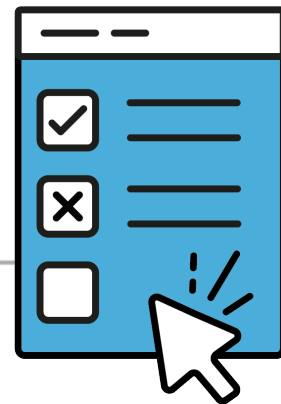
Thank you for your time and please do get in touch.

Twitter: @DC_Wales
Website: https://digitalcommunities.gov.wales

michael.ohara@cwmpas.coop