

CEREDIGION

# Community Safety

STRATEGY

2024 - 2027



Gwasanaeth Tân Ac Achub  
Canolbarth a Gorllewin Cymru  
Mid and West Wales  
Fire and Rescue Service



1872 PRIFYSGOL  
ABERYSTWYTH  
UNIVERSITY



colegsirgâr  
colegceredigion



Prawf Cymru  
Wales Probation



Bwrdd Iechyd Prifysgol  
Hywel Dda  
University Health Board

Prifysgol Cymru  
Y Drindod Dewi Sant  
University of Wales  
Trinity Saint David



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# CONTENT:

Foreword – Chair of the Ceredigion Community Safety Partnership .....	p.3
What is the Ceredigion Community Safety Partnership? .....	p.4
i. Our Values and Principles .....	p.5
ii. What Has Been Done? .....	p.6
Crime and Disorder Strategic Assessment 2023 .....	p.7
i. What Ceredigion’s Residents Told Us .....	p.8
ii. What Dyfed-Powys Police’s Crime Data Told Us .....	p.10
Ceredigion Community Safety Priorities 2024 - 2027 .....	p.11
i. Our Crime Priorities .....	p.13
ii. Our Crime Aims .....	p.15
iii. What We Will Do .....	p.16
iv. Our Feeling Safe Priorities .....	p.18
v. Our Feeling Safe Aims .....	p.20
vi. What We Will Do .....	p.21
Delivery Structure .....	p.23
How Will We Know We're On Track? .....	p.24
Strategic Links .....	p.25
Information and Advice .....	p.26

# FOREWORD: CHAIR OF THE CEREDIGION COMMUNITY SAFETY PARTNERSHIP

The Ceredigion Community Safety Partnership is pleased to present our three-year **Community Safety Strategy for 2024-2027**.

We are proud of the relationships we have built, and the work that has been accomplished to date since the establishment of the Ceredigion Community Safety Partnership in 1999. However, we appreciate that there is more work to be done.

The past few years have been particularly challenging, with the COVID-19 pandemic impacting on many different aspects of our lives and our ways of working. We are also conscious that the nature of crime is continuously evolving, and that many crimes such as Domestic Abuse and Cyber Crime happen behind closed doors. In these challenging times where the impact of the pandemic and the cost-of-living crisis continues to be felt, the Partnership will maximise the resources available to us through close collaborative working. This joined-up approach will allow us to continue to support the most vulnerable in our communities, whilst ensuring that we focus on preventative activity as well as monitoring and reacting to current issues.

As we deliver our new Community Safety Strategy, we look forward to working closely with the communities of Ceredigion to ensure that our county continues to be a thriving and safe place for people to live, work and visit.



**Chair of the Ceredigion Community Safety Partnership and  
Corporate Director at Ceredigion County Council**

**“ The Partnership is focussed on ensuring that Ceredigion continues to be a thriving and safe place for people to live, work and visit. ”**

# WHAT IS THE CEREDIGION COMMUNITY SAFETY PARTNERSHIP?

Community Safety Partnerships are a requirement of the **Crime and Disorder Act 1998**, which makes it a statutory duty for each Local Authority area to have a Community Safety Partnership.

The Community Safety Partnership is a sub-group of the **Ceredigion Public Services Board**, and ensures contribution to community safety elements included within the Local Well-being Plan. Reports are presented by exception to the Board. The work of the Partnership is also subject to the scrutiny of the Ceredigion County Council **Overview and Scrutiny Co-ordinating Committee**.

The Community Safety Partnership is comprised of **statutory and non-statutory partners**. This includes representatives from Dyfed-Powys Police, Ceredigion County Council, Mid and West Wales Fire and Rescue Service, Hywel Dda University Health Board and Probation Service. These are known as the **responsible authorities**. The Partnership can also invite other organisations to become members as appropriate. The forum provides a single focus for community safety, and facilitates the process of **escalating issues** raised by partners. The Partnership also has responsibility for Domestic Homicide Reviews (DHR) within Ceredigion.

The aim of the Partnership is to work collaboratively as partner organisations on a strategic level to **protect local communities from crime, help people feel safer and improve community safety outcomes for Ceredigion's residents**.

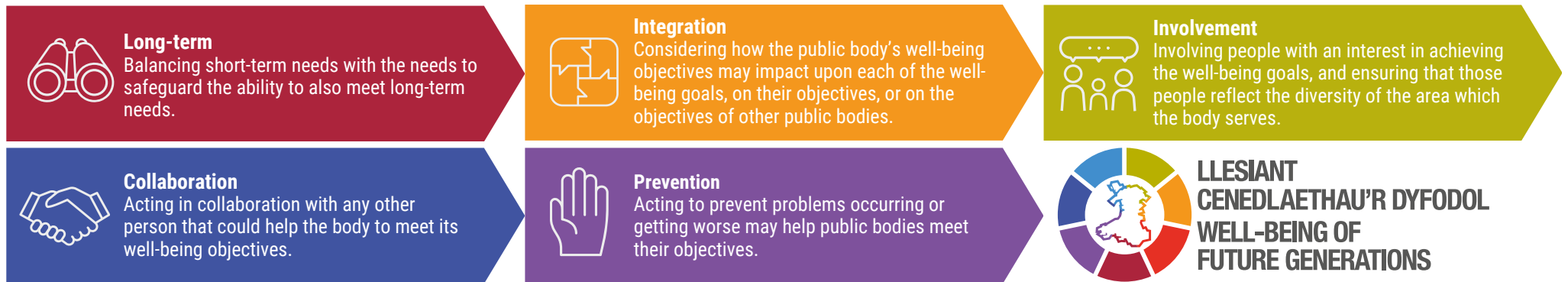
An important area of this work is to identify and **examine current issues and potential future threats** that may affect Ceredigion.

The Community Safety Partnership have a statutory duty to undertake a **regular review of crime and disorder** in the county, and identify methods of developing and implementing effective action to reduce these problems. Reviews are also utilised to provide the Partnership with a strong evidence based, intelligence led foundation to inform a **Community Safety Delivery Plan** for Ceredigion.

# I. OUR VALUES AND PRINCIPLES:

The Well-being of Future Generations (Wales) Act 2015 places a duty on specified public bodies to act jointly and establish statutory Public Services Boards for each Local Authority area in Wales.

The Well-being of Future Generations Act (Wales) 2015 seeks to improve the social, economic, environmental and cultural well-being of Wales by requiring public bodies to work together to create a sustainable Wales. It's intended to help to create a Wales that we all want to live in, now and in the future. The Act puts in place **seven well-being goals and 5 ways of working**, and as a sub-group of the Ceredigion Public Services Board, the Community Safety Partnership works to the same principles.



Utilising these principles, the Ceredigion Community Safety Partnership seeks to:

- Balance risk and harm.
- Maximise resources through co-locating, reducing duplication and collaboration where possible.
- Share information effectively as a default principle.
- Build on proven interventions.
- Facilitate effective community input and capacity.
- Integrate approaches to enforcement / front-line services.
- Monitor robustly, evaluating progress and applying good practice.

## II. WHAT HAS BEEN DONE?

Examples of some Community Safety work carried out in recent years.

### The **PUBLIC SPACE PROTECTION ORDERS (PSPO)**

provision across Aberystwyth, Cardigan and Lampeter town centres were **extended for an additional 3 years** until 2026. Public Space Protection Orders are made under the Anti-social Behaviour, Crime and Policing Act 2014, and make it an offence should a person fail to comply with a request from a Police Officer or an authorised Officer to not consume, or refuse to surrender alcohol to the Officer within the designated area. **The PSPOs aim to reduce Anti-social Behaviour associated with excessive drinking.**

Ceredigion Community Safety Partnership launched the UK's first

### **VULNERABILITY CRIMES AWARENESS WEEK**

in 2021. The campaign, funded by Dyfed-Powys Police and Crime Commissioner aimed to **raise awareness of crimes that target the most vulnerable people** in society, and highlight what can be done to help.

### Aberystwyth Town welcomed the **KNIFE ANGEL STATUE**

in 2022, with the aim of promoting widespread intolerance to violent behaviour. Partners worked together to implement a number of educational workshops and engagement activity. Key prevention, anti-violence and anti-aggression messages were promoted, allowing people to stand up against violence and aggression.



“

One by one, he would take my freedoms away from me. Even after I gave birth, he continued to control what I ate, what I bought, where I went, who I spoke to...

”

In August 2023, the

### **CLEAR, HOLD & BUILD**

multi-agency partnership tactic designed by the Home Office and endorsed by the Policing Inspectorate was piloted for the first time in Wales as part of **Operation Burleigh** in Aberystwyth. Operation Burleigh aimed to break a county lines organised crime group (OCG) believed to be running multiple drugs lines in the area, and apply a whole-system approach to delivering community-empowered interventions that tackle drivers of crime, exploitation of vulnerabilities and hotspots of harm. **Dyfed-Powys Police successfully teamed up with partner agencies such as Hywel Dda University Health Board, Dyfed Drug and Alcohol Service (DDAS), Ceredigion County Council and the Probation Service.**

# CRIME AND DISORDER STRATEGIC ASSESSMENT 2023:

In 2023, the Ceredigion Community Safety Partnership undertook a **Crime and Disorder Strategic Assessment** to inform the development of this Community Safety Strategy and Delivery Plan.

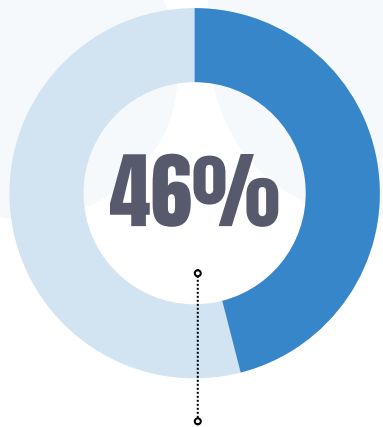
The Strategic Assessment was comprised of two elements – The first, a comprehensive public engagement exercise by way of a bilingual questionnaire, and the second, a detailed analysis of multi-agency data.

The questionnaire was circulated to a wide range of stakeholders, and a request was made for the information to be shared amongst staff, colleagues and across their networks. This list of stakeholders included Town and Community Councils, elected members, 3rd sectors groups, disability forum, mosques and prayer rooms. An engagement session was also held with Ceredigion Youth Council, and paper copies were available at Ceredigion libraries and leisure centres. The engagement exercise was promoted on social media on 3 occasions. Eighty-nine questionnaire responses were received. An analysis report of the public engagement exercise was produced.

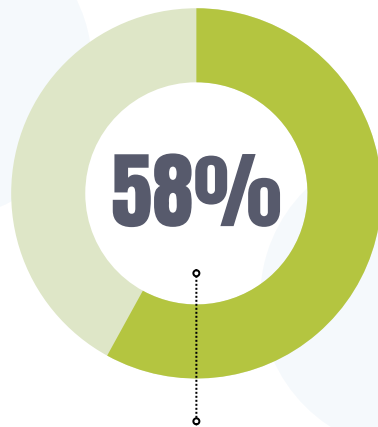
Supporting quantitative data submitted by partners was considered alongside the qualitative questionnaire responses, which allowed a **comparison of public perception and fear of crime, against empirical crime data and service engagement figures.**

A draft copy of the Strategic Assessment was presented to the Ceredigion Community Safety Partnership for consideration, and was **subsequently approved**. Further to this, and based on the evidence outlined within the Assessment, the Partnership **agreed on a number of priorities** that would form the foundation for Ceredigion's Community Safety Strategy and Delivery Plan.

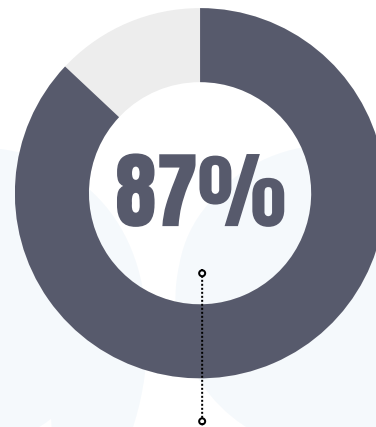
# I. WHAT CEREDIGION'S RESIDENTS TOLD US:



said that crime had **increased a little** over the past 12 months.



said that **alcohol abuse** was a major problem.



said that **drug abuse** was a major problem.

The **top 3 issues** that were **perceived** by the public as **having improved** over the last 12 months were:

1. **Visible Police Presence**
2. **Road Safety & Reduction of Road Traffic Fatalities**
3. **Street Lighting**

The **top 3 issues** that were **perceived** by the public as **having got worse** over the last 12 months were:

1. **Illegal Supply of Drugs**
2. **Substance Misuse**
3. **Anti-social Behaviour**

When split by geographical area, there were a number of similarities visible. **Drug related issues** were identified as the top priority in **three of the six areas**.



Top Priority Issue in **Aberystwyth**:  
*Violence Against Women and Girls*



Top Priority Issue in **Aberaeron**:  
*Substance Misuse (Drugs)*



Top Priority Issue in **Cardigan**:  
*Sexual Offences*



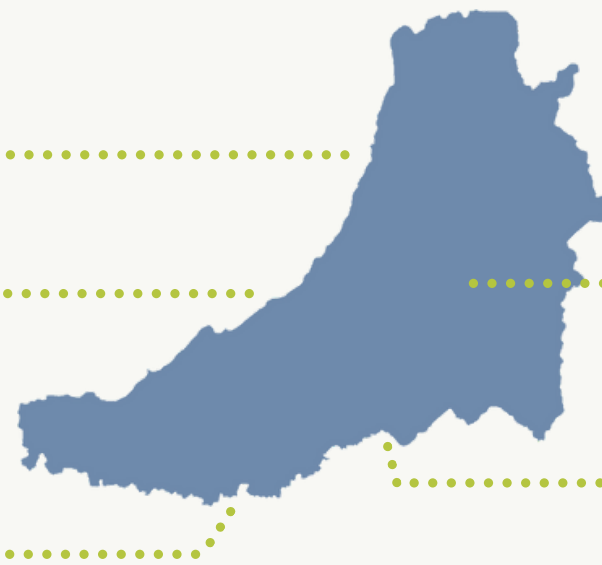
Top Priority Issue in **Llandysul**:  
*Substance Misuse (Drugs)*



Top Priority Issue in **Tregaron**:  
*Illegal Supply of Drugs*



Top Priority Issue in **Lampeter**:  
*Sexual Offences*





# I. WHAT CEREDIGION'S RESIDENTS TOLD US:

The questionnaire results showed that the **community safety issues** ranked highest by residents were...



1. Sexual Offences
2. Violence Against Women & Girls
3. Illegal Supply of Drugs
4. Domestic Abuse inc. Stalking & Harassment
5. Violent Crime



The results showed that the top issues that threatened people **feeling safe** were identified as...

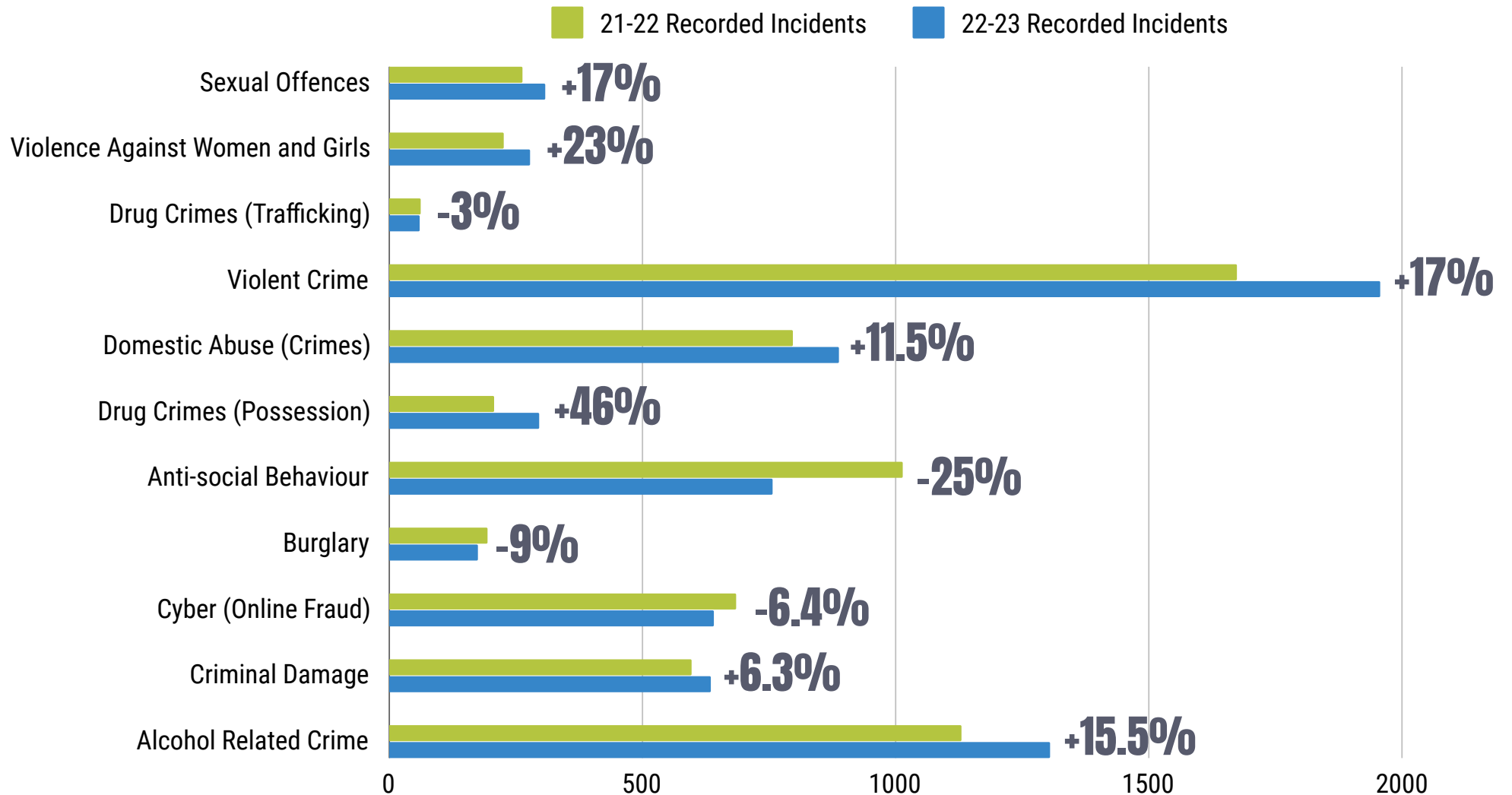


1. Burglary
2. Online Cyber Crime / Fraud
3. Criminal Damage
4. Cold Calling
5. Drug & Alcohol Misuse
6. No Visible Police Presence



## II. WHAT DYFED-POWYS POLICE'S RECORDED CRIME DATA TOLD US:

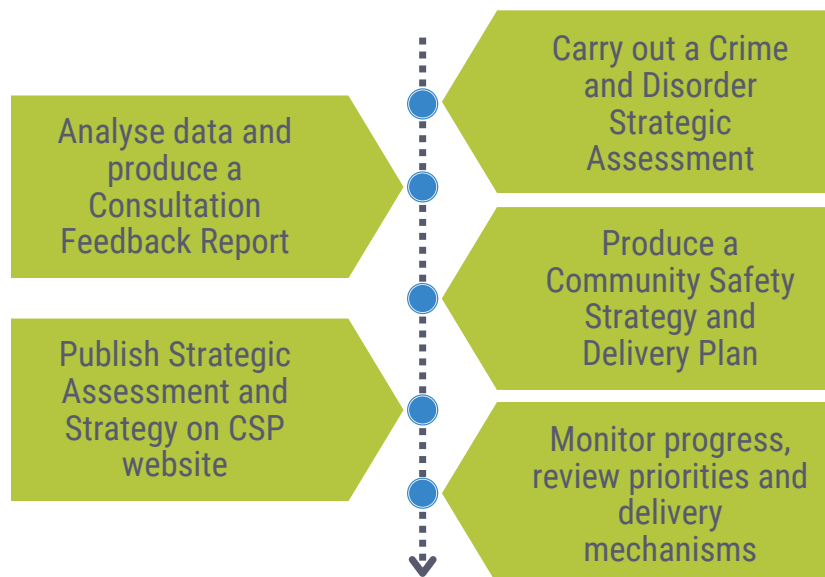
Recorded incidents for 2022-2023, and trends against recorded incidents for 2021-2022.



# CEREDIGION COMMUNITY SAFETY PRIORITIES 2024-2027

This Strategy outlines the **priorities for Ceredigion Community Safety Partnership** for the coming years.

It must be noted that the Strategy does not seek to describe all the activities undertaken by each of the partners involved in Community Safety, but rather highlights the **key priorities** for the Partnership for the next 3 years. It also does **not duplicate** the work delivered through other structures, but will continue to monitor and receive relevant updates by partners at Community Safety Partnership meetings.



As part of Ceredigion’s most recent Assessment of Local Well-being carried out in 2022 by Ceredigion Public Services Board, it was found that **61% of respondents to the Well-being Survey identified feeling safe in their own home was what they valued the most about their community**. The Assessment reflects that whilst the perception of crime tends to be higher than the reality of crime, that further investigation would help understand the nature of people’s concerns and why feeling safe featured so prominently during the engagement. It’s possible that the events of recent years have had an influence on the broad connotations of safety as a concept, both in terms of direct threat to human health but also the wider impacts such as that on mental health, social isolation and loss of employment.

Further to the above, a comparison of how accurately public opinion aligned with actual changes in the number of reported incidents suggests that **crime figures don’t always reflect issues that concern communities on the ground**. For example, whilst questionnaire responses indicated that the illegal supply of drugs and anti-social behaviour were amongst the top 3 issues perceived to have worsened, trends for these recorded incidents suggest an improvement of 3% and 25% respectively.

# CEREDIGION COMMUNITY SAFETY PRIORITIES 2024-2027 *(continued)*

Bearing this in mind, it was agreed that the Community Safety Partnership would focus on **reducing criminal activity, whilst also ensuring that this translates to improving public confidence and the feeling of safety within communities.**

Identified priorities have therefore been sub-divided into two categories:



## CATEGORY 1: CRIME PRIORITIES



## CATEGORY 2: FEELING SAFE PRIORITIES

This was agreed as the approach for delivering upon tasks set out under these priorities may vary according to whether the Community Safety Partnership are addressing fear of crime and community concerns, or actual threats which may not necessarily be perceived by the public.

For the purpose of facilitating delivery, some similar themes identified beneath the two overarching categories were amalgamated, and a set of objectives were agreed upon for each of these priority areas. A **workshop session** was hosted by the Ceredigion Community Safety Partnership Support Team, which utilised interactive software to capture proposals by partners for activities that would deliver on the agreed objectives. **These initiatives outlined below will steer the work of the Partnership going forwards.**

# CATEGORY 1: CRIME

## I.) OUR PRIORITIES



This priority group will focus on working collaboratively as a Community Safety Partnership to **reduce crime and harm in Ceredigion.**

In line with the findings of the Strategic Assessment, we will focus on **4 specific areas** as part of this priority category:



### 1. Sexual Offences



### 3. Illegal Supply of Drugs and Substance Misuse



### 2. Violence Against Women and Girls



### 4. Domestic Abuse inc. Stalking & Harassment

Importantly, these areas **align** very closely to the Chief Constable's priorities for 2023-2024. The Dyfed-Powys Police Control Strategy for 2023-2024 prioritises **Domestic Abuse, Rape and Sexual Offences, and Illicit Drugs**, with Violence Against Women and Girls, County Lines and Borders as cross-cutting themes.

**These synergies provide the Ceredigion Community Safety Partnership with an additional mandate to focus on these areas, and provides confidence that the right priorities are being addressed.**

# **CATEGORY 1: CRIME**

## **I.) OUR PRIORITIES** *(continued)*

### **VAWDASV stands for Violence Against Women, Domestic Abuse and Sexual Violence.**

It incorporates Violence Against Women (and Girls), Domestic Abuse, Rape and Sexual Violence, Sexual Harassment, Female Genital Mutilation, Honour based violence, Forced Marriage, Stalking, Trafficking and other forms of violence. Whilst it is acknowledged that anyone can be a victim of VAWDASV, we know that **women and girls are disproportionately at risk**. This does not mean that male victims will be ignored, and the Partnership will seek to work collaboratively to support all survivors regardless of their gender.

VAWDASV causes a broad spectrum of harm to individuals and families, and its **impact often spreads across communities, societies and economies**. Dyfed-Powys Police Crime Data showed an increase of 17% and 23% in Sexual Offences and Violence Against Women and Girls respectively between 2021/2022 and 2022/2023. With this in mind, it is a **positive step** that there is a renewed focus on tackling Violence Against Women and Girls on a national basis.

Drugs and substance misuse also have a devastating effect on individuals, families and communities. It often **manifests a host of adverse consequences** such as violence, financial difficulties, and housing problems. Whilst Dyfed-Powys Police Crime Data showed a decrease of 3% in Drug Trafficking, a significant increase of 43% in Drug Possession between 2021/2022 and 2022/2023 suggests that this is an area which would **benefit from a targeted partnership focus**.

It's a positive step that there is a renewed focus on **tackling Violence Against Women & Girls on a national basis**. Through this priority, we aim to reduce these figures, and make Ceredigion a safer place for women and girls.

# CATEGORY 1: CRIME

## II.) OUR CRIME AIMS



**1.1** Reduce **Substance Misuse** and **Illegal Supply** in Ceredigion.



**1.2** Reduce the number of **Sexual Offences**.



**1.3** Reduce the number of incidents of **Violence Against Women & Girls (VAWG)**.



**1.4** Reduce number of **Domestic Abuse** incidents.



**1.5** Signpost **Vulnerable Groups** to support that is available.



**1.6** Support for **Vulnerable Witnesses & Victims** through Criminal Justice System.



**1.7** Reduce the level of **Alcohol Misuse** in Ceredigion.

**CATEGORY 1: CRIME**  
**III.) WHAT WE WILL DO**

 1.1	 1.2	 1.3	 1.4	 1.5	 1.6	 1.7
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Continue to support and promote the work of partner agencies' substance misuse sub-groups.							
Coordinate a Partnership approach to supporting and promoting crime prevention campaigns and initiatives.							
Continue to work in partnership as part of the Clear, Hold and Build initiative, and apply its principles more widely across other areas.							
Work with the VAWDASV Regional Board and support delivery of objectives and actions locally.							
Involve communities in prevention efforts, fostering a culture that rejects violence and promotes respect.							



## CATEGORY 1: CRIME

### III.) WHAT WE WILL DO *(continued)*

	 1.1	 1.2	 1.3	 1.4	 1.5	 1.6	 1.7
Working with partners, schools, further and higher education leads to ensure students' well-being and safety.							
Promote support systems for survivors, including shelters, counselling, safe spaces and hotlines to encourage reporting.							
Work with key partners to deliver crime prevention initiatives to ensure residents and visitors are safeguarded.							
Focus on creating a safe and vibrant night time economy.							

# CATEGORY 2: FEELING SAFE

## IV.) OUR PRIORITIES

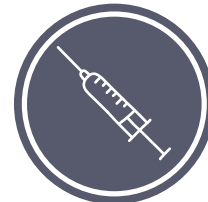


This priority will focus on working collaboratively as a Community Safety Partnership to **reduce fear of crime and improve public confidence** in Ceredigion.

In line with the findings of the Strategic Assessment, we will focus on **5 specific areas** as part of this priority category:



### 1. Burglary



### 4. Drug & Alcohol Misuse



### 2. Online Crime, Fraud & Cold Calling



### 5. Visible Police Presence



### 3. Criminal Damage

**[61%** of respondents to the Well-being Survey identified **feeling safe** in their own home was what they valued the most about their community.]

Reassuring the public is a vital part of the Community Safety Partnership's work, and the importance of this is reinforced by how **strongly the theme of feeling safe came out during the recent Assessment of Local Well-being.**

## **CATEGORY 2: FEELING SAFE**

### **IV.) OUR PRIORITIES** *(continued)*

Interestingly, many issues identified by the public that would threaten them feeling safe such as Anti-social Behaviour, Burglary and Cyber Crime **were down in 2022/2023 compared to 2021/2022** according to Dyfed-Powys Police's crime data, at -25%, -9% and -6.4% respectively.

This suggests that some additional communications work would be beneficial for the Partnership to undertake to reassure the public of the **prevalence of these sorts of issues in the Ceredigion area**. It's possible that the public's perception of crime is influenced by issues raised in the media and exposure to the news, which may over-emphasise the dominance of certain types of crimes in our area.

The Community Safety Partnership will also focus on drug and alcohol misuse through a feeling safe lens. 87% of residents who responded to the public engagement questionnaire said that drug abuse was a major problem in Ceredigion, and the 43% rise in Drug Possession recorded for 2022/2023 in the **Dyfed-Powys Police crime data appears to corroborate this**.

The number of Alcohol Related Crimes also increased according to the crime data by 15.5%. Some work which has already been done in this area includes implementing the **Clear, Hold and Build** multi-agency tactic, and extending the **Public Space Protection Orders (PSPOs)** provision across Aberystwyth, Cardigan and Lampeter town centres for an additional 3 years until 2026.

The Partnership aims to continue and build on these pieces of work as part of this priority to reassure the public.

The Community Safety Partnership will look to **empower local communities**, equipping them with relevant **information, knowledge and tools** to be able to make **informed decisions** in terms of reporting concerns.



## CATEGORY 2: FEELING SAFE V.) OUR FEELING SAFE AIMS



**2.1** Reduce overall fear of crime in the community and **reassure the public.**



**2.2** Increase public **reassurance messaging** raising awareness of reduction in crime areas particularly domestic burglary.



**2.3** Work with partners **dealing with anti-social behaviour (ASB)** to improve public confidence and **reduce fear of crime.**



**2.4** Work with partners to prevent crime and **safeguard the public.**



**2.5** Reduce ASB incidents and work with partners to deliver **ASB reduction initiatives.**

## CATEGORY 2: FEELING SAFE

### VI.) WHAT WE WILL DO



2.1



2.2



2.3



2.4



2.5

Raise the profile of the Community Safety Partnership amongst the public and community groups.



Support the work of the Problem Solving Group (PSG) in Ceredigion.



Support and contribute to the work of the Regional ASB Steering Group.



Publish and promote crime prevention advice and good news stories to alleviate fear of crime.


























Promote and support the Anti-Social Behaviour Case Review process.



## CATEGORY 2: FEELING SAFE

### VI.) WHAT WE WILL DO *(continued)*

	 2.1	 2.2	 2.3	 2.4	 2.5
React to any new and emerging issues by continuing to monitor up-to-date crime data and community tensions.					
Training for community leaders and other partners to enhance skills in crime prevention and resilience.					
Targeted preventions programmes in collaboration with partners supporting early identification and intervention, addressing unemployment, substance misuse, housing needs and mental health.					
Monitor Public Space Protection Orders in relation to their efficacy and review for any potential new areas of concern.					
Implement, monitor and enforce licencing conditions.					

# DELIVERY STRUCTURE

The Community Safety Partnership has **four sub-groups** that drive operational delivery of the objectives. The sub-groups were reviewed in light of the new priorities, and deemed still appropriate for delivery. These arrangements will **continue to be monitored** to ensure they remain effective.



## COMMUNITY COHESION

CSP also receives reports from the Community Cohesion Team which serves the region. The team report back on their very **active small grants** work. They also maintain a **Tension Monitoring** group in each of the Dyfed-Powys Local Authority areas. These are informal weekly gatherings of professionals and serve as an effective means of monitoring local community tensions before they escalate.



### TACTICAL GROUP

Led by Dyfed-Powys Police Neighbourhood Policing Team Inspector, this group convenes through a multi-agency Tactical Meeting which meets quarterly and oversees **Anti-Social Behaviour, Community and Neighbourhood Policing, Problem Solving Groups and lower level crime initiatives**. In recent years the group has delivered success in projects focused on tackling knife crime, night time economy, drinks spiking, women's safety, road safety campaigns and other community safety issues.

### CONTEST BOARD

Led by Ceredigion County Council and delivered through the local multi-agency CONTEST Board which is chaired by the Corporate Manager for Partnerships and Performance. This group reports back on its **delivery of UK Government's Counter Terrorism strategy under the 4 P's of Prevent, Protect, Prepare and Pursue**. It has links to and also reports into a regional CONTEST Board as part of the CONTEST CYMRU structure. Current priorities are the recent review of the Prevent Strategy, Counter Terrorism training for staff and partners and preparation for the incoming **Protect Duty (Martyn's Law)**.

### SVOC BOARD

Led by Dyfed Powys Police's Partnerships Chief Inspector. The multi-agency SVOC Board meets quarterly and reports on Serious Violence and Organised crime issues as they affect the county. They have access to a **dedicated PCSO intervention team under the INTACT initiative**, which has specialist officers regionally based who work with partners to target the causes of younger people being drawn into serious or organised crime. The group will also be delivering on the requirements of the new **Serious Violence Duty**.

### IOM GROUP

IOM refers to Integrated Offender Management. This group is led by the National Probation Service. They report on **local, regional and national offender management initiatives**.

## HOW WILL WE KNOW WE'RE ON TRACK?

The Ceredigion Community Safety Partnership meet on a **quarterly basis**. The thematic leads for each of the Community Safety Partnership's sub-groups will input a **quarterly update** on activity to the Delivery Plan, which will be circulated to partners a week prior to the meeting to facilitate discussions on the day.

As a sub-group of the **Ceredigion Public Services Board**, the Community Safety Partnership reports to the Board by exception and also reports on activity to Ceredigion County Council's **Overview and Scrutiny Committee**. The Community Safety Partnership is also represented at a **regional level**, and reports into various strategic boards that oversee work on specific agendas. Regular contact is also maintained with the **Dyfed-Powys Police and Crime Commissioner**, specifically in relation of funding opportunities.

The Partnership will receive regular updates on any emerging trends via its Tactical Group, whereby **up-to-date figures from the Dyfed-Powys Police crime dashboard** will be presented. Partner updates are included as Agenda items at each Community Safety Partnership meeting to ensure that any issues identified are escalated as needed.

We will improve **interaction and engagement with our communities**, focussing on raising the profile of the Community Safety Partnership and promoting safety messaging via briefings to **community groups and local Town and Community Councils**. An increased understanding and awareness of the role and function of the Community Safety Partnership amongst our residents will increase trust and reassurance in our work, and **strengthen links** with our communities.

The Strategy, our Delivery Plan and effectiveness of our sub-groups will be **monitored on a regular basis** to ensure that all opportunities to improve Community Safety within Ceredigion as a partnership is maximised.



# STRATEGIC LINKS

- ✓ Ceredigion Local Well-being Plan 2023-2028
- ✓ Ceredigion County Council Corporate Strategy 2022 - 2027
- ✓ Welsh Government Violence Against Women, Domestic Abuse and Sexual Violence Strategy 2022-2026
- ✓ Mid and West Wales Violence Against Women, Domestic Abuse and Sexual Violence Strategy 2023-2027
- ✓ Dyfed-Powys Police Chief Constable's Priorities
- ✓ Dyfed-Powys Police and Crime Plan 2021-2025
- ✓ Dyfed-Powys Police Control Strategy 2023-2024
- ✓ Serious Violence Duty
- ✓ UK Counter Terrorism Strategy (CONTEST)
- ✓ Wales Violence Prevention Unit
- ✓ Wales Safer Communities Network

# INFORMATION AND ADVICE


## Dyfed-Powys Police:

If someone's in immediate danger and you need support right away:

 Call the Police on **999**

If it isn't an emergency, but you want to discuss with the Police:

 **Call 101**

 If you're deaf or hard of hearing, use the **textphone services on 18001 101 or 07811 311 908**

 To report online, visit

<https://www.police.uk/pu/contact-us/>

 Speak to your local **Neighbourhood Policing Team**.

To anonymously report a crime or suspicious behaviour, contact **Crimestoppers**:

 **Call 0800 555 111**

 Visit [crimestoppers-uk.org](https://crimestoppers-uk.org)

Or, if you're a young person age 11 -16yrs, you can contact Fearless anonymously:

 Visit <https://crimestoppers-uk.org/fearless>

## Dyfed Drug and Alcohol Service:


Substance Misuse Service for adults in Carmarthenshire, Ceredigion and Pembrokeshire.

 Aberystwyth: **01970 626 470**



 Cardigan: **01239 623 831**

 Email: [confidential@d-das.co.uk](mailto:confidential@d-das.co.uk)

If you think you might be the victim of a crime, contact **Dyfed-Powys Victim Support**:

 **Call Goleudy**, your local victim care team in Dyfed-Powys on **0300 123 2996 between 10am - 6pm, Monday to Saturday**

 Email [goleudy@dyfed-powys.police.uk](mailto:goleudy@dyfed-powys.police.uk)

  If you need support outside of open hours, call **Victim Support** on their Support line for free on 08 08 16 89 111 or request support via the website: [www.victimsupport.org.uk](http://www.victimsupport.org.uk)

## West Wales Domestic Abuse Service:

Offers refuge for women, children and men fleeing domestic abuse, a 24/7 confidential helpline and community services including one to one support and group programmes.

 Visit <https://www.westwalesdas.org.uk/>

 North Ceredigion: **01970 625585**

 South Ceredigion: **01239 615385**


 Email: [info@westwalesdas.org.uk](mailto:info@westwalesdas.org.uk)

 **Live Fear Free Helpline 0808 8010 800**

## Mid Wales Rape Support Centre:

Provides rape crisis and sexual assault support services.

 **Call 01970 610124**

 <https://www.newpathways.org.uk/mid-wales-rape-support-centre/>

## Anti-Social Behaviour & ASB Case Review

 [www.ceredigion.gov.uk/resident/housing/homeowner-zone/antisocial-behaviour-and-neighbourhood-problems/](http://www.ceredigion.gov.uk/resident/housing/homeowner-zone/antisocial-behaviour-and-neighbourhood-problems/)



## CONTACT US:

**If you have any comments or feedback in response to this Strategy, please do get in touch.**

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## MORE INFORMATION:

<https://www.ceredigion.gov.uk/your-council/partnerships/ceredigion-public-services-board/community-safety/>

